System Asset Management System™ 2.x

Configuration Management Done Right. Period.

It starts with the repository

IT Configuration Management is now "mainstream" and essential to delivering quality services. Pick a solution that works today, and into the future. Rely on innovation, automation and scalability.

Lead and manage your network with confidence!

Innovation wins the day

SamanthaÎ uses a patent-pending, innovative, hierarchical, closed-loop method to define your infrastructure. This pragmatic, fresh approach increases the accuracy of your information, detailing application dependencies and their interdependence on the underlying infrastructure. Plus, enjoy winning features not typically found in home-grown or mid-market solutions:

- Visio network diagramming, on the fly
- Application dependency mapping
- Change impact prediction
- Gaming technology
- Social network knowledgebase

Track all IT assets with automation

SamanthaÎ allows you to accurately track the numbers and configurations of all of your IT investments, including the quantity of servers, switches, network ports, UPSø certificates, registered domain names, and all other IT resources. Document how they are configured ó number of processors, amount of RAM, model numbers, purchase cost, and thousands of other configuration metrics. SamanthaÎ Feature Sets also provide auto-discovery and built-in integration to leading 3rd party management tools.

Shelfware-proof your system

Over 70% of asset management systems become unused or inaccurate. Why, because asset tracking tool do not force network documentation as an operations activity. People are human and no one likes to go back and do the paperwork. Schedule your ongoing, IT changes with SamanthaÎ. The light-weight web front-end allows access to change information for everyone with a need to know. Update changes right from the data center floor from any computer with a browser. Our proven techniques helps to ensure your investment in SamanthaÎ delivers the value you expect.

Is your current approach working?

Systems administrators take pride in their work and want to display their successes. Most groups do keep spreadsheets or small databases that track their individual systems. However problem can occur when the network group makes a change but the UNIX group doesnøt update their records. Or better yet, the customer moves location or starts using another application and all the affected departments are not informed. To protect themselves, infrastructure organization must take a global view of their portfolio and manage the system as a group. Why? According to Gartner, companies save 30% the first year alone after implementing effective asset management solutions.

Put it all together

Manage your systems, contracts, leases, documents, and drawings all in one place. Quickly see how they all interrelate and can easily be linked to assets and customers. Identify which groups use the various applications your systems host. Keep that precious device interconnection list on-line. Understand how devices are connected, configured, and who uses them. SamanthaÎ blends asset tracking with their associated interconnections, yielding configuration management. To make it work best, you need to have a complete system that puts it all together.

Increase your maturity over time

Once youøve mastered the basics of Configuration, Change, and Incident management, you will be positioned to advance to the next level, õProactiveö. Problem Management, Service Level, Service Catalog, Prediction and Availability features take you to the next rung, õServiceö. Business Alignment, Trending, Reports, Dashboards and Controls demonstrate your teamøs success as a Value leader. Once you have the data, SamanthaÎ lets you prove your teamøs success as a Service and Value leader.

NetWatch Solutions, Inc.

> "Samantha™ is distinctive in targeting mid-level buyers with a pragmatic, well focused approach to a CMDB. You'd be hard pressed to find a more innovative competitor."

ENTERPRISE MANAGEMENT ASSOCIATES

www.netwatchsolutions.com

Tracked data domains

- Sites
- Locations (computer rooms, labs, IDFs)
- Network Devices (routers & switches)
- Servers (virtual & physical)
- Network Interfaces & Ports
- Circuits
- Client Groups & Departments
- Registered Domain Names & URLs
- IP Addresses & DNS Records
- Applications, Patches, Scripts
- Contracts: Licenses & Leases, Certificates
- Maintenance Agreements
- Storage Arrays
- Personal Computers
- Documents & Drawings
- Peripherals: UPS', printers, scanners
- Databases
- Tape Devices
- Telephony Equipment
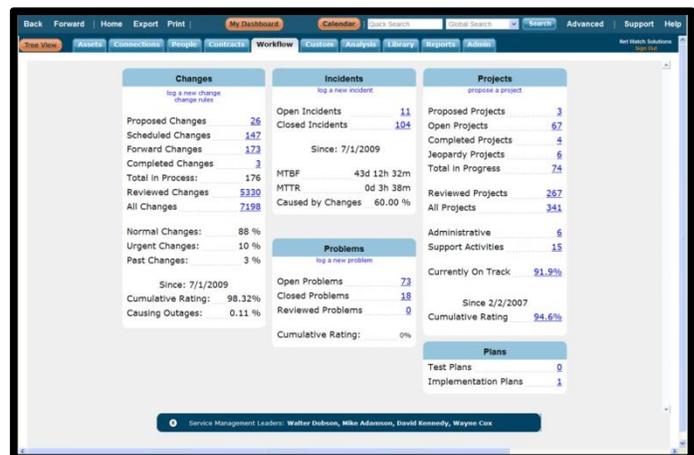- IT Inventory: RAM, spare parts
- IP Ranges & VPNs

Features

- Application dependency mapping
- Calendar view; Tree view
- User rights administration
- Import data (Excel, via integrations)
- Export data (.PDF, Word, Excel, Visio)
- Summary data reports
- Find; advanced search; global search
- Rich-text printing, Dashboards
- On-screen field sorting
- Audit trail of changes
- Document attachments

Integration & Native Discovery

- Microsoft Active Directory
- SQL Server native discovery
- NWS Audrey™ probes (SNMP & WMI)
- DNS Address native discovery
- Help Desk integrations (i.e. BMC Footprints)
- Data Back-up integrations (i.e. Commvault)
- Asset Management (i.e. LANDesk)

introducing …
Samantha
Your web-enabled librarian, workflow and asset manager

Samantha™
System Asset Management System™

Durable Microsoft .NET foundation

Samantha™ ver. 2.x relies on Microsoft's .NET framework for power, scalability and flexibility. New gaming features use Microsoft Silverlight animation. As a native web application, there are no expensive client. Use Samantha™ from any computer web browser!

- Deploy on a standalone computer, or over distributed or virtual servers
- .NET Framework 4.0, Silverlight4.0
- Web server – Microsoft IIS 7.x or later
- Database – Microsoft SQL Server derivatives (2008, 2005, Express)
- Microsoft Internet Explorer 8.x or later

Proven deployment approach

Our consultants ask the questions to ensure the system matches your needs. We install the product, load your data, and get you up and running quick. Our proven support services perform the one-time, initial, heavy-lifting – so you don't have to. With Net Watch Solutions, you can avoid the two major impediments of; 1) being too busy to get started, and 2) the set-up cost / time being too high to gain support. As your partner, we help you win.

Scalability for long-term application

A best practice to leverage: "start small, derive value quick, and grow where you need". Samantha™ packs enterprise-level features that meet varying needs:

- Configuration Management
- Change Management
- Incident Management
- Financial Management
- Service Level Management
- Availabiliy Management
- Problem Management
- Controls (Cobit, HIPAA, PCI)
- Change Rules
- Impact Prediction
- Jobs
- Business Alignment & Trending

We make it affordable

Check out the competition. You don't have to spend hundreds of thousands of dollars to get started. Start small and grow, as you need. The System Asset Management System™ lets you manage your systems and application infrastructure with confidence.

Net Watch
Solutions, Inc.
(214) 446-8486 voice
(214) 446-8486 fax

contactus@netwatchsolutions.com